



You Shared. We Listened. Now We're Getting to Work.

Thank you to everyone who took the time to complete our recent Five Oaks resident survey. We received thoughtful feedback about what residents value, where you'd like to see improvement, and what could make Five Oaks an even better place to call home.

Many of our respondents have called Five Oaks home for years—including more than 20 survey respondents who have lived here for five years or longer. We appreciate that perspective, and we want residents to see their feedback turn into visible action throughout the community.



What We Heard

Several clear priorities came through in the survey:

- **Roads & Paving** – The most frequently identified area for improvement.
- **Community Appearance** – Residents want continued attention to the overall look and upkeep of Five Oaks, particularly community entrances and common areas.
- **Trees & Landscaping** – Tree trimming, dead-tree removal, landscaping, and general grounds maintenance were recurring themes throughout the written feedback.
- **Safety & Lighting** – Residents shared feedback regarding lighting, entrances, visibility, and other safety-related improvements.
- **Amenities** – Residents expressed interest in additional outdoor recreation opportunities, with walking trails and outdoor picnic/pavilion space among the most popular survey selections.
- **Communication** – Email and text message were the preferred ways residents told us they'd like to receive community updates.

What We're Working On Now!

Some of the priorities identified in the survey are already moving forward.

Tree Work Is Underway

Tree work is actively in process throughout Five Oaks. Our team is addressing priority trees and continuing to evaluate additional trimming and removal needs throughout the property. This is an important part of both improving the appearance of the community and addressing resident safety concerns.

New Playground Coming Soon

A new playground structure has been selected and is preparing for installation. We're excited to bring an updated space to Five Oaks families and continue investing in areas where residents can gather, play, and enjoy the community.

Existing Amenity Improvements

We're not only adding something new—we're also improving what's already here. Work is underway on existing community amenities, including improvements to the basketball court and equipment, as we work toward better-maintained and more enjoyable common spaces.

Road & Paving Improvements

We heard the feedback on roads loud and clear. Paving work is being coordinated and will take place either this fall or in early spring, depending on contractor availability and weather conditions. We'll communicate timing with residents once the schedule is finalized.

Community Appearance & Entrances

Residents also asked us to focus on the overall appearance of Five Oaks, particularly entrances and common areas. These items are part of our broader improvement planning as we continue working through property cleanup, landscaping, signage, lighting, and other opportunities identified through the survey and our own property inspections.



This Is a Start, Not the Finish

Not every improvement can happen at once, and some projects require planning, contractors, permitting, weather cooperation, or additional evaluation. But we want residents to know the survey wasn't simply an exercise—we're using the feedback to help prioritize where we put our attention and resources.

Over the coming months, we'll continue sharing updates as projects are completed and additional improvements are scheduled.

Thank you for taking the time to tell us what matters to you and for being part of the Five Oaks community.

Mark Your Calendar

Community BBQ – Saturday, October 24th, 2:00–4:00 PM

Join your neighbors for burgers, hot dogs, and good company! Food will be provided, but feel free to bring a dish to share if you'd like. We can't wait to see you there.

Halloween Decorating Contest

Get into the spirit of the season! We're hosting a Halloween yard/decoration contest this year—more details on categories, judging, and prizes to come. It's all about having fun and celebrating the season together as a community.

**Have questions or feedback?
We'd love to hear from you.**

Call us at (608) 602-3301